

24th June 2019

**Freedom of Information Request – Reference No:20191435**

**REQUEST**

***Under the terms of the Freedom of Information Act;  
For each of the Financial Years 2009/2010 until 2018/2019 could you please tell me the TOTAL number of 999 and 101 calls received by your Force. I do not require them to be broken down in any way, just a simple total number for each type per year will be sufficient.***

**RESPONSE**

I approached our Performance & Governance Unit for assistance with your request. A review officer has provided the below:

	<b>999 Calls</b>	<b>101 Calls</b>
<b>2009/10</b>	211,841	370,477
<b>2010/11</b>	205,295	368,384
<b>2011/12</b>	212,817	370,840
<b>2012/13</b>	201,898	351,553
<b>2013/14</b>	199,373	362,288
<b>2014/15</b>	201,210	687,269
<b>2015/16</b>	211,631	666,737
<b>2016/17</b>	223,914	624,970
<b>2017/18</b>	246,042	610,450
<b>2018/19</b>	271,613	654,684